

PRODUCT WARRANTY

SIoux CORPORATION

All equipment manufactured by SIOUX CORPORATION ("Sioux") is warranted to the original purchaser to be free of defects in materials and workmanship, under normal use, as specified below. The warranty start date is the date which the customer takes title to the equipment (normally the ship date). This warranty applies to the original components only. This warranty is subject to certain exclusions that are stated below.

For pressure washers and steam cleaners, frames, float tanks, fuel tanks, and belt guards manufactured by Sioux have a twenty-year prorated warranty in which the item will be prorated at the rate of five percent per year. Schedule 80 heating coils manufactured by Sioux have a ten-year prorated warranty. All other heating coils manufactured by Sioux have a five-year prorated warranty. All Sioux Water Heater components manufactured by Sioux, including the M, D, HWP, PWP, and Hybrid Lines have a five-year prorated warranty. Steam-Flo® and Walters SteamGuns™ manufactured by Sioux are warranted for one year. All other materials and components except maintenance and repair items specified below are warranted for one year, or for the duration provided by Sioux's supplier, whichever is longer.

WARRANTY PROVIDED BY OTHER MANUFACTURERS: Engines, generators, motors, and Carrier Chillers are warranted by the manufacturers of these items, and are to be serviced through these manufacturers' local authorized service centers. Sioux does not provide the warranty on these items.

REPLACEMENT PARTS: Replacement parts sold by Sioux except maintenance and wear items described below will be warranted for the warranty period provided by the original component manufacturer. Any part replaced under this warranty except maintenance and wear items described below will be warranted for the remainder of the original part's warranty period.

ITEMS NOT COVERED BY WARRANTY: This warranty does not cover (1) Equipment maintenance and service including cleaning, lubrication, adjustments, and removing of obstructions, (2) Damage to equipment due to high or low voltage at the equipment, or fluctuations in the electrical power supply, water supply, or fuel supply, (3) Maintenance and wear items, including such items as, grease, oil, filters, belts, hoses, strainers, seals, refractory materials, gaskets, quick couplers, brushes, O-rings, packing, pistons, valve assemblies, guns, wands, nozzles, etc, (4) Damage due to use or the environment, including chemicals, rust, scale build up, corrosion, salt air, freezing, thermal expansion, or lightning damage, (5) Transportation to a service facility, field labor charges, or freight damage, and (6) Damage or malfunctions resulting from misuse, negligence, alterations, incorrect installation, accidents, improper servicing, abuse, failure to follow manufacturer's installation, operating or maintenance instructions, use of the wrong fuel, oil, detergent, lubricants, or fluids, use of contaminated or corrosive water, or use of equipment beyond manufacturer's specifications.

TO OBTAIN WARRANTY SERVICE: Register your Sioux equipment by completing and returning the Warranty Registration Card. To obtain warranty service from Sioux you must return the equipment to the Sioux factory, freight prepaid, with serial number and proof of purchase, within the warranty period. A Return Material Authorization (RMA) number is required prior to returning any item. Call the Sioux factory to obtain an RMA number and return instructions. Sioux will not be responsible for any item returned without the RMA number clearly marked on the returned package. If Sioux determines the problem was the result of a manufacturing defect, the equipment will be repaired or replaced at Sioux's option and returned freight prepaid. Otherwise, the customer will be responsible for repair costs and the equipment will be returned freight collect. For warranty service on motors, generators, or engines, which are warranted by their manufacturers, contact that manufacturer's authorized service center. If for any reason, you are unable to resolve the warranty claim to your satisfaction, write Sioux Corporation, One Sioux Plaza, Beresford SD 57004, or fax 605-763-3334, Attn: Warranty Service Department, and provide RMA number, a copy of the purchase invoice, the product serial number, model number, and details of the unresolved warranty claim.

LIMITATION OF LIABILITY: THE LIMITED WARRANTY DESCRIBED ABOVE SHALL BE EXCLUSIVE AND SHALL BE IN LIEU OF ANY OTHER WARRANTY (WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED) INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY DISCLAIMED. IN NO EVENT WILL SIOUX CORPORATION BE LIABLE FOR ANY LOSS, DAMAGE, DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, BASED UPON WARRANTY, CONTRACT, NEGLIGENCE, SALE, USE OR REPAIR OF THE PRODUCTS, OR A FINDING OF JOINT AND SEVERAL LIABILITY. In no event shall Sioux's liability exceed the contract price for the product. The maximum remedy for any defective Sioux-purchased material or component shall be limited to the material or component cost paid by Sioux. Sioux does not authorize any other party including any Sioux distributor or manufacturer's representative to bind Sioux or modify Sioux terms, conditions, or limitations. It is buyer's responsibility to ensure that the product and installation conform to local and other codes; Sioux cannot be responsible for how buyer chooses to install or use the equipment purchased.



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